

Queste sono le nostre faq (frequently asked questions), cioè le domande che ci vengono fatte più frequentemente e che abbiamo pensato di raccogliere insieme per condividerle con voi. Vi preghiamo di leggerle, se volete potete votarle e commentarle. Grazie!

**At what time can we check-in and out?**

Check-in: between 16.00pm to 19.00pm.

Check-out: within 9.30am.

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**On which floor are the apartments?**

Grimani al piano terra e primo.

Loredan al secondo piano.

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**Is the price of the apartment per person or per room?**

The price is per apartment.

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**Is the heating included in the price?**

Yes

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**Is the air conditioning included in the price?**

Yes

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**Are the final cleanings included in the price?**

Yes

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**Are linens and towels provided or do I need to bring my own?**

Bathroom towels, bed-sheets, pillow cases and blankets are provided by us.

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**Is there a TV in the apartment?**

Yes, there is a TV with satellite channels.

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**Is there a telephone in the apartment?**

Yes.

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**Is there a terrace/court yard belonging to the apartment?**

Yes, there is a beautiful garden outside the Grimani apartment with a table, garden lights and chairs for eating alfresco.

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**Is it possible to cook in the garden or to have a bbq?**

No, it's possible only to eat outside, but not to cook in the garden.

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**Is there a tennis court near the apartment?**

Yes, there is a tennis clay court belonging to the same property.

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**Is there a swimming pool near the apartment?**

Yes, there are the municipal swimming pools (Rari Nantes).

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**Are there grocery stores in the surroundings?**

Yes, there are several shops and a mini market near the apartment. The Rialto fish and vegetable market it's only 5 minutes on foot from the apartments.

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**Where is the nearest vaporetto-stop?**

San Stae, on the Grand Canal, within two minutes walk from the apartment.

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**Is parking available?**

The parking is in Piazzale Roma or in Tronchetto, where you can leave your car.

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**Where can we rent a car?**

At Venice Airport or at the main car park terminal (Piazzale Roma)

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**Where is the nearest airport?**

The Venice Airport "Marco Polo" which is 30 minutes far from the city if you take the bus, 20 minutes if you use the coach or 35 minutes from our apartments if you take a watertaxi.

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**Which is the nearest town with rail connections?**

Venice. The railway station of Santa Lucia is the 4th stop reachable by vaporetto from San Stae.

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**How far are Florence and Rome from Venice?**

Both cities are connected to Venice several times a day by fast trains: Florence is about three hours and a half far, Rome is reachable in about 5 hours.

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Per ulteriori richieste, vi preghiamo di utilizzare il [form online](#) per spedirci un email.